



Utex Industries, Inc. is pleased to announce a major shift in our European, Middle East and Africa (EMEA), customer support resource. Sheraton Services Ltd, operating out of the North East UK, have been appointed as the official distributor for the EMEA region as of 1st January 2021.

Sheraton will focus on ensuring our existing and new EMEA customer's needs are consistently met. Sheraton's sales team, who will be providing these services, are all experts in the provision of Oil and Gas as well as other industries, with a combined experience exceeding 120 years in the design and manufacture of the products associated with the market sector.

The Sheraton contact for Utex Industries, Inc.:

Albert Duhrin Operations Director.

Email: albert@sheratonservicesuk.com : Cell: +44 (0) 7373865859

Reception: +44 (0) 1429 836978

Be assured, that for Utex's existing customers, absolutely nothing changes other than the overall customer service level will be local and second to none.

Enquiries will continue to be sent to Utex (unless customer prefers to send enquiries via Sheraton), Utex will go on to provide the quotation and copy Sheraton's responsible customer sales contact, Utex will accept your PO's, deliver and invoice the goods. However, Sheraton's Utex team will make certain your expectations in terms of response times, accuracy and follow up etc are all meeting your needs.

We take this opportunity to thank you for your continued support and look forward to developing our relationship to new levels during the coming years.

Regards,

Dennis Pederson

Director of Business Development

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